BOARD OF EXAMINERS OF NURSING CARE INSTITUTION ADMINISTRATORS AND ASSISTED LIVING FACILITY MANAGERS 1740 W. Adams St., Suite 2490, Phoenix, AZ 85007 (602)364-2273 Phone Email: information@aznciaboard.us | nciaboard.az.gov

Katie Hobbs Governor



Jack Confer Executive Director

# **Board Meeting Minutes**

The regular meeting of the NCIA Board convened at 9am, Monday, Nov 18, 2024 in Boardroom C, at 1740 W. Adams Street, Phoenix, Arizona, with Ken Kidder, Vice President, presiding.

#### **BOARD MEMBERS PRESENT:**

Ken Kidder, Vice-President Susan Archer, Member Kerri Felix, Member Rebecca Hill, Member Nathan Koford, Member Jeffrey Cook, Member

#### **BOARD MEMBERS ABSENT:**

James (Ritch) Steven, Member

#### **LEGAL COUNSEL:**

Seamus Monaghan, Assistant Attorney General Dena Benjamin, Assistant Attorney General

#### **STAFF PRESENT:**

Jack Confer, Executive Director Donita McGlasson, Deputy Director Phil Smyth, Investigator Stacy Rodriguez, Project Specialist Brian Thomas, Project Specialist Paige Horton, Licensing Specialist The meeting was called to order at 9:07am, Monday, Nov 18, 2024.

Vice President Kidder welcomed members of the audience, explained the procedure for addressing the Board, and stated the mission of the Board.

# I. <u>ROLL CALL</u>

The following Board members were present: Vice President Kidder, Member Archer, Member Felix, Member Hill, Member Koford, Member Cook

 II.
 DECLARATION OF CONFLICTS OF INTEREST – A.R.S. § 38-503

 No Board Member declared conflicts of interest

## III. DECLARATION OF RECUSAL(S)

Member Felix • recused from 2024-NCI-0275. Member Koford • recused from 2024-NCI-0488 and 2024-NCI-0371. Member Archer • recused from 2024-NCI-0309 and 2024-NCI-0287.

## IV. CALL TO THE PUBLIC

No one wished to speak.

## V. REVIEW, DISCUSSION AND POSSIBLE ACTION ON APPROVAL OF MINUTES

## A. Draft October 21, 2024 Regular Board Meeting Minutes

Vice President Kidder • motioned, Member Archer • seconded, to approve Draft October 21, 2024 Regular Board Meeting Minutes.

		<b>UDIE</b>	/					
	<u>VOTE</u>	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
	YES		>		$\mathbf{\Sigma}$		$\mathbf{\mathbf{\nabla}}$	V
	NO							
AB	STAIN							
REC	CUSED							
AI	BSENT							

## ROLL CALL VOTE (6-0)

## VI. <u>REVIEW, DISCUSSION AND POSSIBLE ACTION ON POTENTIAL SETTLEMENT OF PENDING</u> <u>SUPERIOR COURT ACTION:</u>

А.	Formal Hearing	Keith Boal	2024-NCI-0118	9:14 AM
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Keith Boal was present and was represented by legal counsel Jennifer Wassermann. Witness Phil Smyth and Keith Boal were sworn in.

Assistant Attorney General Monaghan, representing the State, outlined the case to the Board and gave an opening statement.

Legal Counsel Wassermann, representing Keith Boal, gave an opening statement to the Board.

Investigator Smyth answered several questions from the State and gave details to the matter.

Cross examination by the respondent.

Keith Boal answered several questions from Legal Counsel Wasserman and gave details to the matter.

The State gave a closing statement.

The Respondent gave a closing statement.

After a brief discussion, the Board voted on this matter.:

Vice President Kidder • made a motion, was seconded by Member Archer •, to adopt the Factual Allegations of paragraph(s) 1-5 and 6B- 6E in the Complaint as the Board's Findings of Fact.

VOTE	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES	$\mathbf{\mathbf{N}}$	$\mathbf{\mathbf{N}}$		$\mathbf{\Sigma}$	$\mathbf{\mathbf{N}}$		$\checkmark$
NO							
ABSTAIN							
RECUSED							
ABSENT			N				

ROLL CALL VOTE (6-0)

Vice President Kidder • motioned, Member Archer • seconded, to adopt the violation of the statutes (and/or rules) set forth in paragraph(s) 1 & 2B - 2E of the Complaint as the Board's Conclusions of Law.

# ROLL CALL VOTE (6-0)

<b>HODE</b> OF			<u> </u>					
VOTE	<u>VOTE</u>		<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES			$\mathbf{Y}$					V
NO								
ABSTAIN								
RECUSED								

ABSENT								
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Vice President Kidder • made a motion, was seconded by Member Hill • , to order Suspension of Certificate, but Stay the Suspension as long as the terms of Probation are met; reimburse the Board \$569.70 for investigative costs; complete 3 • hours of continuing education in the areas of Medication Managment • , Personnel Requirements • , and Resident Rights • , within 3 months and these continuing education hours shall be in addition to that normally required.

# ROLL CALL VOTE (5-1)

VOTE	2	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		$\checkmark$	$\mathbf{Y}$			$\mathbf{\mathbf{N}}$	$\checkmark$	$\mathbf{\mathbf{Y}}$
NO					$\checkmark$			
ABSTAIN								
RECUSED								
ABSENT				$\checkmark$				

## BREAK 11:40 AM - 11:54 AM

B.	Formal	Hearing
<b>D</b> .	1 Official	manng

Ligia Ilea

2024-NCI-0105 **POSTPONED** 

# VII. <u>REVIEW, DISCUSSION AND POSSIBLE ACTION ON ADMINISTRATOR LICENSURE</u> <u>AND MANAGER CERTIFICATION</u>

A. Ryan Weaks

## Manager Application

2024-NCI-0367

Ryan Weaks was present and represented himself. Assistant Attorney General Monaghan outlined the case to the Board.

Ryan Weaks answered several questions from the Board and gave details to the matter.

After a brief discussion, the Board voted on this matter.:

Member Archer • motioned, Vice President Kidder • seconded, to approve manager application and rescind previous motion for denial.

## ROLL CALL VOTE (6-0)

VOTE	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		$\mathbf{\mathbf{N}}$			$\mathbf{\mathbf{\nabla}}$		$\checkmark$
NO							
ABSTAIN							

RECUSED				
ABSENT				

# VIII. <u>CONSENT AGENDA ITEMS: REVIEW, DISCUSSION AND POSSIBLE ACTION ON</u> <u>COMPLAINT CASE REVIEWS</u>

A. Staff Recommendation for Disciplinary Consent Agreement(s). Action may also include Summary Suspension of the license or certificate, the Issuance of a Letter of Concern, or Dismissal, in any of the following cases:

## 1. Christina Bustamante2024-NCI-0253

Christina Bustamante was present and was represented by legal counsel Denise Attwood. Investigator Smyth outlined the case to the Board. Christina answered several questions from the Board and gave details to the matter.

After a brief discussion, the Board voted on this matter.:

Vice President Kidder • motioned, Member Felix • to issue a non-disciplinary Letter of Concern, the Board's concern being, the manager failed to comply with all state requirements. **ROLL CALL VOTE (5-1)** 

<b>NOLL</b> CA		VOIL	3-1)					
VOTE	-	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES						$\mathbf{\mathbf{N}}$		$\checkmark$
NO			$\mathbf{\mathbf{N}}$					
ABSTAIN								
RECUSED								
ABSENT				$\checkmark$				

## 2. Pamela Wright

#### 2024-NCI-0334

Pamela Wright was present and was represented by legal counsel Courtney Sullivan. Investigator Smyth outlined the case to the Board. Pamela answered several questions and gave details to the matter.

After a brief discussion, the Board voted on this matter.:

Member Archer • motioned, Member Koford • seconded, to dismiss complaint 2024-NCI-0334.

## ROLL CALL VOTE (6-0)

VOTE	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES	$\mathbf{\mathbf{N}}$	$\mathbf{Y}$					$\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{$
NO							
ABSTAIN							

RECUSED				
ABSENT				

Consent Agreement(s) signed prior to meeting

- 4. Ryan Arguillo
- 5. Nathan Koford
- 6. Mignonette Reyes
- 7. Tanisha Sanchez
- 8. Tanisha Sanchez
- 9. Elena Sik
- 10. Catherine Gamel
- 11. Jessica McPherson
- 2024-NCI-0389 2024-NCI-0287 **POSTPONED Lack of Quorum** 2024-NCI-0346 2024-NCI-0379

2024-NCI-0488 POSTPONED Lack of Quorum

2024-NCI-0467

2024-NCI-0358

2024-NCI-0388

Vice President Kidder • motioned, Member Archer • seconded, to accept the staff recommendation for to issue a Disciplinary Consent Agreement for agenda items 4,6-8,10 and,11.

VOTE	2	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES			$\mathbf{Y}$					
NO								
ABSTAIN								
RECUSED								
ABSENT								

## ROLL CALL VOTE (6-0)

B. Staff Recommendation for Non-Disciplinary Letter of Concern(s). Action may include rejection of the recommendation and the Offer of a Disciplinary Consent Agreement, in any of the following cases:

1.	Tanisha Sanchez	2024-NCI-0343
2.	Maria Parham	2024-NCI-0345
3.	Anthony Pennacchio	2024-NCI-0354
4.	Priscilla Muresan	2024-NCI-0372
5.	John Rosness	2024-NCI-0373
6.	Lemuel Tanglao	2024-NCI-0378
7.	Esther Maciuc	2024-NCI-0384
8.	Terrell Nievera	2024-NCI-0387
9.	Diana Tinta	2024-NCI-0390

Vice President Kidder • motioned, Member Archer • seconded, to accept the Staff recommendation to issue a Non-Disciplinary Letter of Concern for agenda items 1 - 9.

# ROLL CALL VOTE (6-0)

VOTE	2	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		$\mathbf{\mathbf{N}}$					$\mathbf{\mathbf{N}}$	K
NO								
ABSTAIN								
RECUSED								
ABSENT								

#### 10. Ryan Arguillo

#### 2024-NCI-0509

Ryan Arguillo was not present and was provided notice of the board meeting.

After a brief discussion, the Board voted on this matter.:

Vice President Kidder  $\cdot$  motioned, Member Archer  $\cdot$  seconded, to rescind previous motion for 2024-NCI-0467, to offer a Disciplinary Consent Agreement to include 2024-NCI-2024 and 2024 -NCI-0509 to be signed within 10 days or the matter will be forwarded to formal hearing for a violation of ARS 36-446.07(B)(3), conditions: Suspension of Certificate, but the Suspension as long as the terms of Probation are met; reimburse the Board \$601.33 for investigative costs; complete 3  $\cdot$  hours of continuing education in the areas of Environmental Standards  $\cdot$  and Incident Reporting  $\cdot$ , within 3 months.

## **ROLL CALL VOTE (6-0)**

VOTE	<u>Kidder</u> Vice President	Archer Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES						$\checkmark$	
NO							
ABSTAIN							
RECUSED							
ABSENT							

C. Staff Recommendation for Dismissal(s). Action may include rejection of the recommendation and the Issuance of a Letter Concern or Offer of a Disciplinary Consent Agreement, in any of the following cases:

1.	Laura Olson	2024-NCI-0275	<b>POSTPONED</b> Lack of Quorum
2.	Susan Archer	2024-NCI-0309	<b>POSTPONED</b> Lack of Quorum
3.	Megan Majors	2024-NCI-0318	
4.	Lavinia Mateescu	2024-NCI-0348	
5.	Garrett Jones	2024-NCI-0349	
6.	Annalis Lajeunesse	2024-NCI-0351	
7.	Nicholas Radeka	2024-NCI-0352	
8.	Nina Webb	2024-NCI-0353	

2024-NCI-0355	
2024-NCI-0356	
2024-NCI-0370	
2024-NCI-0371	<b>POSTPONED</b> Lack of Quorum
2024-NCI-0375	
2024-NCI-0376	
2024-NCI-0381	
2024-NCI-0382	
2024-NCI-0383	
2024-NCI-0399	
2024-NCI-0400	
2024-NCI-0471	
2024-NCI-0493	
2024-NCI-0385	
	2024-NCI-0356 2024-NCI-0370 2024-NCI-0371 2024-NCI-0375 2024-NCI-0381 2024-NCI-0382 2024-NCI-0383 2024-NCI-0399 2024-NCI-0400 2024-NCI-0471 2024-NCI-0493

Vice President Kidder • made a motion, was seconded by Member Archer • to accept the staff recommendation for Dismissal • for agenda items 3-11 and 13-22.

VOTE	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES							$\mathbf{Y}$
NO							
ABSTAIN							
RECUSED							
ABSENT							

ROLL CALL VOTE (6-0)

A. Staff Recommendation for Disciplinary Consent Agreement(s). Action may also include Summary Suspension of the license or certificate, the Issuance of a Letter of Concern, or Dismissal, in any of the following cases:

## 3. Ray Serafino Jr

## 2024-NCI-0350

Ray Serafino Jr. was not present and was provided notice of the meeting. Investigator Smyth outlined the case to the Board.

After a brief discussion, the Board voted on this matter.:

Vice President Kidder  $\cdot$  made a motion, was seconded by Member Archer  $\cdot$ , to offer a Consent Agreement to be signed within 10 days or the matter will be forwarded to formal hearing for a violation of ARS 36-446.07(B)(3), conditions: Suspension of Certificate, but the Suspension as long as the terms of Probation are met; reimburse the Board \$601.33 for investigative costs; complete a 40 hour manager training program with the Executive Directors pre-approval required and document completion; Successfully pass the state examination for managers administered by the Board within 3 months.

# ROLL CALL VOTE (6-0)

VOTE	2	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES			$\mathbf{Y}$					$\checkmark$
NO								
ABSTAIN								
RECUSED								
ABSENT				$\mathbf{\mathbf{\mathbf{\nabla}}}$				

# IX. BOARD PRESIDENT'S REPORT

Vice President Kidder had nothing to report.

# X. <u>EXECUTIVE DIRECTOR REPORT</u>

Board to review, discuss and possibly take action on the following items:

Vice President Kidder • motioned, Member Archer • seconded, to direct staff to seek a Legislative Sponsor to submit proposed changes to Leg Counsel and open a folder.

# ROLL CALL VOTE (6-0)

VOTE	4	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES			$\mathbf{Y}$					
NO								
ABSTAIN								
RECUSED								
ABSENT								

A. Budget Update, Licensing, Probation & Investigation Statistics (Possible Discussion & Consideration)

# XI. FUTURE ITEMS AND MEETING DATES

January 13, 2025 & February 10, 2025

# XII. <u>ADJOURNMENT</u>

The meeting adjourned on Nov 18, 2024 1:30 PM .

