BOARD OF EXAMINERS OF NURSING CARE INSTITUTION ADMINISTRATORS AND ASSISTED LIVING FACILITY MANAGERS

1740 W. Adams St., Suite 2490, Phoenix, AZ 85007 (602)364-2273 Phone

Email: information@aznciaboard.us | nciaboard.az.gov

Katie Hobbs Governor



Jack Confer Executive Director

Board Meeting Minutes

The regular meeting of the NCIA Board convened at 9am, Monday, Aug 12, 2024 in Boardroom C, at 1740 W. Adams Street, Phoenix, Arizona, with Becky Brimhall, President, presiding.

BOARD MEMBERS PRESENT:

Becky Brimhall, President
Susan Archer, Member
Kerri Felix, Member
Nathan Koford, Member
Rebecca Hill, Member
James (Ritch) Steven, Member

BOARD MEMBERS PRESENT TELEPHONICALLY:

BOARD MEMBERS ABSENT:

Ken Kidder, Vice-President Jeffrey Cook, Member Pauline (Wally) Campbell, Member

LEGAL COUNSEL:

Seamus Monaghan, Assistant Attorney General Dena Benjamin, Assistant Attorney General

STAFF PRESENT:

Jack Confer, Executive Director Donita McGlasson, Deputy Director Phil Smyth, Investigator Stacy Rodriguez, Project Specialist Brian Thomas, Project Specialist Paige Horton, Licensing Specialist The meeting was called to order at 9:00am, Monday, Aug 12, 2024.

President Brimhall welcomed members of the audience, explained the procedure for addressing the Board, and stated the mission of the Board.

I. ROLL CALL

The following Board members were present: President Brimhall, Member Archer, Member Felix, Member Steven, Member Koford, Member Hill

II. DECLARATION OF CONFLICTS OF INTEREST – A.R.S. § 38-503

No Board Member declared conflicts of interest

III. <u>DECLARATION OF RECUSAL(S)</u>

No Board Member recused.

VI. REVIEW, DISCUSSION AND POSSIBLE ACTION ON FORMAL ADMINISTRATIVE HEARINGS, PROPOSED CONSENT AGREEMENTS OR MOTIONS TO DEEM ALLEGATIONS ADMITTED:

A. Formal Hearing Alisha Jessie 2023-NCI-0536

Alisha Jessie was not present and was provided notice of the meeting. Assistant Attorney General Monaghan, representing the State, outlined the case to the Board. After a brief discussion, the Board voted on this matter.:

Member Archer • made a motion, seconded by Member Hill • to grant the State's motion to deem the allegations in the Complaint and Notice of Hearing as admitted.

ROLL CALL VOTE (6-0)

Wilden										
<u>VOTE</u>	4	<u>Brimhall</u> President	Kidder Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		N		N		>	>		N	Y
NO										
ABSTAIN										
RECUSED										
ABSENT			✓		Y			V		

President Brimhall • made a motion, seconded by Member Archer • to adopt the Factual Allegations and the Allegations of Unprofessional Conduct from the Complaint and Notice of Hearing as Findings of Fact and Conclusions of Law.

VOTE Brimhall President	Kidder Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
-------------------------	-----------------------------	------------------	---------------------------	-------------------------	------------------------	-----------------------	-------------------------	-----------------------

YES	>		V		>	N		N	
NO									
ABSTAIN									
RECUSED									
ABSENT		V		Y			V		

Member Archer • motioned, Member Hill • seconded, for revocation for Assisted Living Manager Alisha Jessie.

ROLL CALL VOTE (6-0)

<u>VOTE</u>	<u>.</u>	Brimhall President	Kidder Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		N		V		N	N		N	Y
NO										
ABSTAIN										
RECUSED										
ABSENT			V		Ŋ			\		

B. Formal Hearing Rosita Ignacio 2023-NCI-0646

Rosita Ignacio was present and was not represented by legal counsel. Assistant Attorney General Monaghan, representing the State, outlined the case to the Board. Witness Investigator Smyth and Rosita Ignacio were sworn in.

Rosita Ignacio gave an opening statement.

The State gave an opening statement. Investigator Smyth answered several questions from the State and gave details to the matter.

State Exhibit 1 was admitted.

State Exhibit 2 was admitted.

State Exhibit 3 was admitted.

State Exhibit 4 was admitted.

Respondent Exhibit 1 was admitted.

Rosita Ignacio answered several questions from the Board and gave detail to the matter.

State gave a closing statement.

After a brief discussion, the Board voted on this matter.:

Member Archer • made a motion, seconded by Member Felix • to grant the State's motion to deem the allegations in the Complaint and Notice of Hearing as admitted.

ROLL CALL VOTE (6-0)

VOTE	2	Brimhall President	Kidder Vice President	Archer Member	<u>Campbell</u> Member	Steven Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	Hill Member
YES		N		K		>	N		K	\checkmark
NO										
ABSTAIN										
RECUSED										
ABSENT			✓		V			V		

Member Archer • made a motion, seconded by Member Hill • to adopt all Parties and Jurisdiction and Factual Allegations in the Complaint as Findings of Fact.

ROLL CALL VOTE (6-0)

NOLL CI	OLL CALL VOIE (0-0)											
VOTE	<u> </u>	<u>Brimhall</u> President	Kidder Vice President	<u>Archer</u> Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member		
YES		N		N		>	N		N	✓		
NO												
ABSTAIN												
RECUSED												
ABSENT			V		V			V				

Member Archer • made a motion, was seconded by Member Koford • , to offer a Consent Agreement to be signed within 10 days or Revoked, if not signed conditions: Voluntary Surrender of Certificate.

<u>vo</u>	<u>ce</u>	Brimhall President	Kidder Vice President	Archer Member	<u>Campbell</u> Member	Steven Member	<u>Felix</u> Member	<u>Cook</u> Member	Koford Member	Hill Member
YE	s	✓		V		>	>		\	Y
N)									

ABSTAIN						
RECUSED						
ABSENT		K	V		V	

C. Formal Hearing Loretta Coffman-Wright 2023-NCI-0677

Loretta Coffman-Wright was present and was not represented by legal counsel. Assistant Attorney General Monaghan, representing the State, outlined the case to the Board. Witness Investigator Smyth and Loretta Coffman-Wright were sworn in.

State made an opening statement.

Loretta Coffman-Wright made an opening statement.

Investigator Smyth answered several questions from the State and gave details to the matter.

State Exhibit 1 was admitted.

State Exhibit 2 was admitted.

State Exhibit 3 was admitted.

State Exhibit 4 was admitted.

State Exhibit 5 was admitted.

Loretta Coffman-Wright answered several questions from the State and gave details to the matter.

State made a closing statement.

Loretta Coffman-Wright made a closing statement.

After a brief discussion, the Board voted on this matter.:

Member Archer • motioned, Member Felix • seconded, to adopt all Parties and Jurisdiction and Factual Allegations in the Complaint as Findings of Fact.

- 3		 , = = (· · /							
	<u>vote</u>	Brimhall President	<u>Kidder</u> Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
	YES	Y		\		K	K		K	V

NO						
ABSTAIN						
RECUSED						
ABSENT		✓	\checkmark		K	

Member Archer • motioned, Member Hill • seconded, to adopt all of the Alleged Violations set forth in the Complaint as the Board's Conclusions of Law.

ROLL CALL VOTE (6-0)

VOTE	<u>.</u>	Brimhall President	<u>Kidder</u> Vice President	<u>Archer</u> Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		N		>		N	N		N	Y
NO										
ABSTAIN										
RECUSED										
ABSENT			\ \		V			V		

Member Archer • made a motion, was seconded by President Brimhall •, for an Order to be signed within 10 days for a violation of ARS 36-446.07(B)(3), conditions: Suspension of Certificate, but the Suspension as long as the terms of Probation are met; reimburse the Board \$664.59 for investigative costs; required to complete a 40 hour manager training program with the Executive Directors pre-approval required and document completion; Successfully pass the state examination for managers administered by the Board.

BREAK 10:42 AM - 10:51 AM

D. Informal Settlement Conference April Shaeffer 2024-NCI-0363

April Shaeffer was present. Assistant Attorney General Monaghan, representing the State, outlined the case to the Board.

President Brimhall • motioned, Member Archer • seconded, to rescind denial of application and accept Letter of Concern.

<u>VOTE</u>	Brimhall President	<u>Kidder</u> Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member	
-------------	-----------------------	------------------------------------	------------------	---------------------------	-------------------------	------------------------	-----------------------	-------------------------	-----------------------	--

YES	\ \		\		\	V		✓	
NO									
ABSTAIN									
RECUSED									
ABSENT		V		Y			V		

VII. REVIEW, DISCUSSION AND POSSIBLE ACTION ON ADMINISTRATOR LICENSURE AND MANAGER CERTIFICATION

A. Ryan Weaks Manager Application 2024-NCI-0367

Ryan Weaks was present and was not represented by legal counsel. Investigator Smyth outlined the case to the Board. Ryan Weaks answered several questions from the Board and gave details to the matter.

After a brief discussion, the Board voted on this matter.:

Member Archer • motioned, President Brimhall • seconded, to go into Executive Session to seek legal advice.

EXECUTIVE SESSION 11:09 AM - 11:15AM

After a brief discussion, the Board voted on this matter.:

President Brimhall • motioned, Member Archer • seconded, to deny application for Ryan Weaks pursuant to ARS- 446.07 (A)(1) and ARS- 446.04(3)(A).

ROLL CALL VOTE (6-0)

VOTE		<u>Brimhall</u> President	Kidder Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		>		V		>	N.		>	K
NO										
ABSTAIN										
RECUSED										
ABSENT			N.		Y			N		

B. Mary Ann Santos Manager Application 2024-NCI-0368

Mary Ann Santos was present and was not represented by legal counsel. Investigator Smyth outlined the

case to the Board. Mary Ann Santos answered several questions from the Board and gave details to the matter.

After a brief discussion, the Board voted on this matter.:

President Brimhall motioned, Member Archer seconded, to postpone until application becomes administratively complete.

VOICE CALL VOTE: PASSED (6-0)

IV. CALL TO THE PUBLIC

No one wished to speak.

V. REVIEW, DISCUSSION AND POSSIBLE ACTION ON APPROVAL OF MINUTES

- A. Draft July 15, 2024 Regular Board Meeting Minutes (POSTPONED)
- B. Draft July 15, 2024 Executive Session Minutes (POSTPONED)

VIII. <u>CONSENT AGENDA ITEMS: REVIEW, DISCUSSION AND POSSIBLE ACTION</u> ON COMPLAINT CASE REVIEWS

A. Staff Recommendation for Disciplinary Consent Agreement(s). Action may also include

Summary Suspension of the license or certificate, the Issuance of a Letter of Concern, or Dismissal, in any of the following cases:

Consent Agreement signed prior to meeting

13. Dennis Scalpone	2024-NCI-0123
14. Kyle Caswell	2024-NCI-0127
15. Tanisha Sanhez	2024-NCI-0134
16. Tanisha Sanchez	2024-NCI-0138
17. Kelly Masengale	2024-NCI-0135
18. Ernesto Paragas	2024-NCI-0140
19. Ginger Bognar	2024-NCI-0145
20. Veronica Bustamante	2024-NCI-0143
21. Evelyn Garcia	2024-NCI-0117

Member Archer • motioned, President Brimhall • seconded, to accept the Staff recommendation for Consent Agreements signed prior to the Board Meeting for agenda items: A (13-21).

VOTE		Brimhall President	<u>Kidder</u> Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		>		Y		>	N.		N	
NO										
ABSTAIN										
RECUSED										
ABSENT			\		Y			N		

B. Staff Recommendation for Non-Disciplinary Letter of Concern(s). Action may include rejection of the recommendation and the Offer of a Disciplinary Consent Agreement, in any of the following cases:

I. Adriana C Cirjan	2024-NCI-0109
2. James Verdieu	2024-NCI-0128
3. Sunshine Tippets	2024-NCI-0130
4. Tenneille Donerson	2024-NCI-0133
5. Esparanza Valenzuela	2024-NCI-0137
6. Nicholas Radeka	2024-NCI-0147
7. Amy Bustamante	2024-NCI-0149

President Brimhall • motioned, Member Archer • seconded, to accept the Staff recommendation for Non-Disciplinary Letter of Concern(s) agenda items: B(1-9).

2024-NCI-0152

2024-NCI-0158

ROLL CALL VOTE (6-0)

8. Craig Bourdeau

9. Ashley Bora

ROLL CILL VOIL (0-0)										
VOTE	<u>.</u>	Brimhall President	<u>Kidder</u> Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		Ŋ		>		>	V		N	Y
NO										
ABSTAIN										
RECUSED										
ABSENT			V		Y			N		

C. Staff Recommendation for Dismissal(s). Action may include rejection of the recommendation and the Issuance of a Letter Concern or Offer of a Disciplinary Consent Agreement, in any of the following cases:

1. Saundra Papst	2024-NCI-0102
2. George Bakhit	2024-NCI-0106
3. George Bakhit	2024-NCI-0107
4. Jose Guzman	2024-NCI-0108
5. Lucia Pacurar	2024-NCI-0116
6. Dorel Deac	2024-NCI-0119
7. No Manager	2024-NCI-0122
8. Richard L Becerra	2024-NCI-0124
10. Ma Theresa Galsim	2024-NCI-0129
11. Dale Prentiss	2024-NCI-0131
12. Katrina Ellsworth	2024-NCI-0132
13. Tammy Devito	2024-NCI-0136
14. Regina Fernandez	2024-NCI-0142
15. Patricia Soto	2024-NCI-0144
16. Referenda Ernst	2024-NCI-0146
17. David Carlson	2024-NCI-0148
18. Myrna Cherry	2024-NCI-0153
19. Josemari Cavada	2024-NCI-0154
20. George Ortega, Jr.	2024-NCI-0155
21. Thomas Brooks	2024-NCI-0156
22. Angela Shoup	2024-NCI-0157
23. Jennifer Cisneros	2024-NCI-0159
24. Lorenzo Rincon	2024-NCI-0161
25. Monette Andrews	2024-NCI-0162

26. Ma Carmona Villamayor - Platinum 2024-NCI-0272

President Brimhall • motioned, Member Felix • seconded, to accept the Staff recommendation for Dismissal agenda items: C (1-8) and (8-26).

VOTE		Brimhall President	<u>Kidder</u> Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		N		\		V	V		N	
NO										
ABSTAIN										
RECUSED										
ABSENT			\ \		Y			V		

A. Staff Recommendation for Disciplinary Consent Agreement(s). Action may also include

Summary Suspension of the license or certificate, the Issuance of a Letter of Concern, or Dismissal, in any of the following cases:

3. Penelope Watkins

2024-NCI-0094

Penelope Watkins was present and was represented by legal counsel Sheston. Investigator Smyth outlined the case to the Board. Penelope Watkins answered several questions from the Board and gave detail to the matter.

After a brief discussion, the Board voted on this matter.:

President Brimhall • motioned, Member Archer • seconded, to issue a Letter of Concern for 4 repeated deficiencies for the last survey.

ROLL CALL VOTE (4-2)

VOTE	<u>`</u>	Brimhall President	Kidder Vice President	<u>Archer</u> Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		>		N			V		K	
NO						N				\checkmark
ABSTAIN										
RECUSED										
ABSENT			<		Y			N		

4. Keith Boal

2024-NCI-0118

Keith Boal was present and was represented by legal counsel Jennifer Wasserman. Investigator Smyth outlined the case to the Board. Keith Boal answered several questions from the Board and gave detail to the matter.

After a brief discussion, the Board voted on this matter.:

Member Hill • made a motion, was seconded by President Brimhall • , to offer a Consent Agreement to be signed within 10 days or the matter will be forwarded to formal hearing for a violation of ARS 36-446.07(B)(3), ARS 446(11), AAC R4-33-407(A) and (B)(1), conditions: Suspension of Certificate, but the Suspension as long as the terms of Probation are met; reimburse the Board \$569.70 for investigative costs; complete 3 • hours of continuing education in the areas of Personnel Requirements • and Incident Reporting, within 3 months.

ROLL CALL VOTE (5-1)

VOTE		Brimhall President	Kidder Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		N				V	✓		K	\checkmark
NO				V						
ABSTAIN										
RECUSED										
ABSENT			\		N			X		

BREAK 12:30 PM - 12:37PM

2. Dora Carreon Moreno

2024-NCI-0093

Dora Carreon Moreno was present and was represented by legal counsel, Denise Attwood. Investigator Smyth outlined the case to the Board. Dora Carreon Moreno answered several questions from the Board and gave detail to the matter.

After a brief discussion, the Board voted on this matter.:

President Brimhall • motioned, Member Archer • seconded, to dismiss case 2024-NCI-0093.

VOICE VOTE: PASSED (6-0)

7. Leonila Jequinto

2024-NCI-0126

Leonila Jequinto was present and represented herself. Investigator Smyth outlined the case to the Board. Leonila Jequinto answered several questions from the Board and gave detail to the matter.

After a brief discussion, the Board voted on this matter.:

Member Archer • made a motion, was seconded by President Brimhall •, to offer a Consent Agreement to be signed within 10 days or the matter will be forwarded to formal hearing for a violation of ARS 36-446.07(B)(3), ARS 446(11), AAC R4-33-407(A) and (B)(1), conditions: Suspension of Certificate, but the Suspension as long as the terms of Probation are met; reimburse the Board \$536.18 for investigative costs; complete 3 • hours of continuing education in the areas of Medication Managment •, Personnel Requirements •, and Environmental Standards • within 3 months.

ROLL CALL VOTE (6-0)

VOTE		Brimhall President	Kidder Vice President	Archer Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	Koford Member	Hill Member
YES		>		V		>	N		N	
NO										
ABSTAIN										
RECUSED										
ABSENT			K		V			N		

1. Chad Szymanski 2024-NCI-0080

5. Isiderio Teresita 2024-NCI-0120

6. Dina Arguillo 2024-NCI-0121

8. Elsa Estil 2024-NCI-0160

9. Tedd Glazebrook 2024-NCI-0168

10. Karen McLendon 2024-NCI-0180

11. Ninfa Almendros 2024-NCI-0181

President Brimhall • made a motion, was seconded by Member Archer • to accept the staff recommendation for Disciplinary Consent Agreement • for 1,5,6, 8-11.

ROLL CALL VOTE (6-0)

VOTE	Ĺ	Brimhall President	Kidder Vice President	<u>Archer</u> Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		>		V		>	\		K	K
NO										
ABSTAIN										
RECUSED										
ABSENT			✓		V			V		

Rescind previous motion for Disciplinary Consent Agreement Board to review, discuss and take possible action on previously offered consent agreements.

Action may include rescission of the offer of the consent agreement and any other action allowed by statute and rule.

12. Craig Bourdeau 2024-NCI-0095

President Brimhall • motioned, Member Archer • seconded, to rescind 2024-NCI-0095 and dismiss the case.

ROLL CALL VOTE (6-0)

<u>VOTE</u>		<u>Brimhall</u> President	Kidder Vice President	<u>Archer</u> Member	<u>Campbell</u> Member	<u>Steven</u> Member	<u>Felix</u> Member	<u>Cook</u> Member	<u>Koford</u> Member	<u>Hill</u> Member
YES		N		V		N	N		N	Y
NO										
ABSTAIN										
RECUSED										
ABSENT			✓		V			\		

President Brimhall - motioned, Member Archer - seconded, to rescind and close case 2024-NCI-0095.

VOICE VOTE: PASSED (6-0)

- C. Staff Recommendation for Dismissal(s). Action may include rejection of the recommendation and the Issuance of a Letter Concern or Offer of a Disciplinary Consent Agreement, in any of the following cases:
 - 9. Norma Chacon 2024-NCI-0125 (POSTPONED)

IX. BOARD PRESIDENT'S REPORT:

President Brimhall • had no closing comments.

X. EXECUTIVE DIRECTOR REPORT:

Board to review, discuss and possibly take action on the following items:

- A. Budget Update, Licensing, Probation & Investigation Statistics (Possible Discussion & Consideration)
- B. Draft Enforcement Matrix (Possible Discussion & Consideration)
- C. FY2026 Strategic Plan
- E. 2025 Legislative-Statutory Change Request(s)
- D. FY2026 Budget Request

President Brimhall • motioned, Member Archer • seconded, for 103k supplemental budget request for 2025-2026 to support a full-time field investigator

VOICE VOTE: PASSED (6-0)

XI. <u>FUTURE ITEMS AND MEETING DATES</u>

September 9, 2024, October 14, 2024, November 18, 2024, December 9, 2024.

XII. <u>ADJOURNMENT</u>

The meeting adjourned on Aug 12, 2024 1:30 PM.



Jack Confer, Executive Director